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## Time to Outsource Your IT Infrastructure?

Portable computers. Mobile devices. Virus threats. Data storage limitations. Productivity loss. Many businesses today are finding they don't have the internal expertise or resources to manage increasingly complex IT needs. Is Outsourcing the right choice?

Businesses of all sizes are finding they benefit from reduced security risk, improved network performance, and a tighter alignment between IT and business requirements when they outsource to a professional IT solution or Managed Service Provider (MSP). They work as "virtual IT departments," drastically cutting a business' own fixed IT labor and overhead costs. However, finding the right partner who can increase a

business' productivity levels and implement controls for IT network security is critical.

Business managers need complete visibility on what technology services are being performed at any given time from their service provider. The top-rated IT solution providers and MSPs use integrated, web-based software for customer information, project management; help desk, time and billing software. This gives them the business platform and a level of visibility that ensures the highest-quality is being provided on behalf of their clients.

Is your business a candidate for outsourced IT services?

### Here's a quick checklist:

- Do you have the ability to log-in to your service provider's system to create your own service tickets and review the status of your projects?
- Is your service provider able to report to you on their ability to meet an established level of service?
- Can you get an update or status on IT projects or services dispatched "today" in real time?
- Do you have the information and reporting you need to analyze the performance of your IT Network?
- Is your IT partner or MSP able to provide a complete audit trail if you have questions about your bill?

Answering "no" to any of the questions above can point to areas where a business' performance and even profitability can be at risk. The right IT partner can provide these benefits, becoming your trusted IT advisor.

To read the full report, go to [www.technology-reports.com/Autotask.asp](http://www.technology-reports.com/Autotask.asp)



Autotask is an innovative, web-based business platform allowing IT solution providers and MSPs to run their businesses better and provide clients with real-time visibility on their IT service engagements. Accessible via any PC, at any time without any downloads, Autotask helps professionals intuitively manage the key operations for any service business, delivering superior service quality for their small and large business clients. For more information about Autotask contact Jake Carroll, VP Sales, at 518-431-7146 or visit [www.autotask.com](http://www.autotask.com).